SECOND REGULAR SESSION

HOUSE BILL NO. 1718

91ST GENERAL ASSEMBLY

INTRODUCED BY REPRESENTATIVES BARRY, HOLT, HILGEMANN, FRASER, HARLAN, WHORTON, BRAY, KELLY (27) (Co-sponsors), LOWE, COPENHAVER, HAYWOOD, HENDRICKSON, VAN ZANDT, HOLLINGSWORTH, GREEN (15), MOORE, JOHNSON (61), BOWMAN AND ABEL

Read 1st time January 30, 2002, and 1000 copies ordered printed.

TED WEDEL, Chief Clerk

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AN ACT

To repeal section 198.022, 198.082, 198.525 and 198.526, RSMo, and to enact in lieu thereof eleven new sections relating to staffing, career ladder, and quality of care provisions for long-term care facilities, with penalty provisions.

Be it enacted by the General Assembly of the state of Missouri, as follows:

- Section A. Sections 198.022, 198.082, 198.525 and 198.526, RSMo, are repealed and eleven new sections enacted in lieu thereof, to be known as sections 198.022, 198.082, 198.525,
- 3 198.526, 198.650, 198.653, 198.656, 198.659, 198.662, 198.665 and 198.668, to read as follows:
 - 198.022. 1. Upon receipt of an application for a license to operate a facility, the
- 2 department shall review the application, investigate the applicant and the statements sworn to
- 3 in the application for license and conduct any necessary inspections. A license shall be issued
- 4 if the following requirements are met:
 - (1) The statements in the application are true and correct;
 - (2) The facility and the operator are in substantial compliance with the provisions of sections 198.003 to 198.096 and the standards established thereunder;
 - (3) The applicant has the financial capacity to operate the facility;
- 9 (4) The administrator of a residential care facility II, a skilled nursing facility, or an intermediate care facility is currently licensed under the provisions of chapter 344, RSMo;
- 11 (5) Neither the operator nor any principals in the operation of the facility have ever been 12 convicted of a felony offense concerning the operation of a long-term health care facility or other 13 health care facility or ever knowingly acted or knowingly failed to perform any duty which

EXPLANATION — Matter enclosed in bold faced brackets [thus] in this bill is not enacted and is intended to be omitted in the law.

materially and adversely affected the health, safety, welfare or property of a resident, while acting in a management capacity. The operator of the facility or any principal in the operation of the facility shall not be under exclusion from participation in the title XVIII (Medicare) or title XIX (Medicaid) program of any state or territory;

- (6) Neither the operator nor any principals involved in the operation of the facility have ever been convicted of a felony in any state or federal court arising out of conduct involving either management of a long-term care facility or the provision or receipt of health care;
 - (7) All fees due to the state have been paid.
- 2. Upon denial of any application for a license, the department shall so notify the applicant in writing, setting forth therein the reasons and grounds for denial.
- 3. The department may inspect any facility and any records and may make copies of records, at the facility, at the department's own expense, required to be maintained by sections 198.003 to 198.096 or by the rules and regulations promulgated thereunder at any time if a license has been issued to or an application for a license has been filed by the operator of such facility. **Except as otherwise provided for in section 198.525**, the department shall make at least two inspections per year, at least one of which shall be unannounced to the operator. The department may make such other inspections, announced or unannounced, as it deems necessary to carry out the provisions of sections 198.003 to 198.136.
- 4. Whenever the department has reasonable grounds to believe that a facility required to be licensed under sections 198.003 to 198.096 is operating without a license, and the department is not permitted access to inspect the facility, or when a licensed operator refuses to permit access to the department to inspect the facility, the department shall apply to the circuit court of the county in which the premises is located for an order authorizing entry for such inspection, and the court shall issue the order if it finds reasonable grounds for inspection or if it finds that a licensed operator has refused to permit the department access to inspect the facility.
- 198.082. 1. Each nursing assistant hired to work in a skilled nursing or intermediate care facility after January 1, 1980, shall have successfully completed a nursing assistant training program approved by the department or shall enroll in and begin the first available approved training program which is scheduled to commence within ninety days of the date of the nursing assistant's employment. Training programs shall be offered at a location most reasonably accessible to the enrollees in each class. The program may be established by the skilled nursing or intermediate care facility, by a professional organization, or by the department, and training shall be given by the personnel of the facility, by a professional organization, by the department, by any junior college or by the vocational education department of any high school.
- 2. As used in this section the term "nursing assistant" means an employee, including a nurse's aide or an orderly, who is assigned by a skilled nursing or intermediate care facility to

provide or assist in the provision of direct resident health care services under the supervision of a nurse licensed under the nursing practice law, chapter 335, RSMo. This section shall not apply to any person otherwise licensed to perform health care services under the laws of this state. It shall not apply to volunteers or to members of religious or fraternal orders which operate and administer the facility, if such volunteers or members work without compensation.

- 3. The training program after January 1, 1989, shall consist of at least the following:
- (1) A training program consisting of at least seventy-five classroom hours of training on basic nursing skills, clinical practice, resident safety and rights, the social and psychological problems of residents, and the methods of handling and caring for mentally confused residents such as those with Alzheimer's disease and related disorders, and one hundred hours supervised and on-the-job training. The one hundred hours may consist of normal employment as nurse assistants under the supervision of a licensed nurse; and
- (2) Continuing in-service training to assure continuing competency in existing and new nursing skills. All nursing assistants trained prior to January 1, 1989, shall attend, by August 31, 1989, an entire special retraining program established by rule or regulation of the department which shall contain information on methods of handling mentally confused residents and which may be offered on premises by the employing facility.
- 4. Nursing assistants who have not successfully completed the nursing assistant training program prior to employment may begin duties as a nursing assistant only after completing an initial twelve hours of basic orientation approved by the department and may provide direct resident care only if under the general supervision of a licensed nurse prior to completion of the seventy-five classroom hours of the training program.
- 5. Any skilled nursing or intermediate care facility that has a class I violation may continue to its nursing assistant training program if such facility submits a proposed plan for the department to provide technical assistance to such facility.
- 198.525. **1. Except as otherwise provided for in subsection 2 of this section,** in order to comply with sections 198.012 and 198.022, the department of health and senior services shall inspect residential care facilities II, intermediate care facilities and skilled nursing facilities attached to acute care hospitals at least twice a year.
- 2. For any residential care facility II, intermediate care facility, or skilled nursing facility with no class I violations in the immediately preceding twenty-four month period, the department shall inspect such facility once a year.
- 198.526. 1. Except as otherwise provided for in section 198.525, the [division of aging] department of health and senior services shall inspect all facilities licensed by the [division] department at least twice each year. Such inspections shall be conducted:
 - (1) Without the prior notification of the facility; and

- 5 (2) At times of the day, on dates and at intervals which do not permit facilities to 6 anticipate such inspections.
- 7 2. The division shall annually reevaluate the inspection process to ensure the 8 requirements of subsection 1 of this section are met.

198.650. As used in sections 198.650 to 198.662, the following terms mean:

- (1) "Direct caregiver", a certified nurse assistants (CNA), a licensed practical nurse 2 3 (LPN), and a registered nurse (RN);
 - (2) "Facility", the same as such term is defined in section 198.006;
- 5 (3) "Licensed personnel", registered nurses and licensed practical nurses.
- 198.653. 1. The department of health and senior services shall not issue or renew a license for a facility unless such facility employs nursing personnel sufficient in number and skill to provide continuous twenty-four hour a day nursing care and services necessary to meet the needs of each resident in the facility.
- 5 2. Facilities shall maintain:

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- 6 (1) A full-time registered nurse director of nursing;
- 7 (2) A registered nurse supervisor on duty twenty-four hours a day, seven days a 8 week; and
 - (3) For facilities with one hundred beds or more:
- 10 (a) A full-time registered nurse assistant director of nursing; and
- 11 (b) A full-time director of in-service education.
- 12 3. Facilities shall maintain a licensed personnel-to-residents ratio of no less than:
- 13 (1) One to fifteen for morning shifts;
- 14 (2) One to twenty for afternoon shifts; and
- 15 (3) One to thirty for night shifts.
- 4. Facilities shall maintain a direct caregivers-to-residents ratio of no less than: 16
- 17 (1) One to five for morning shifts;
- 18 (2) One to ten for afternoon shifts; and
- 19 (3) One to fifteen for night shifts.
- 5. Any employee of the facility designated as a member of the nursing staff shall not provide services such as food preparation, housekeeping, laundry, or maintenance. A person employed to provide services such as food preparation, housekeeping, laundry, or 23 maintenance shall not provide nursing care to residents and shall not be counted for purposes of determining compliance with the staffing ratios established in subsection 4 of this section.
- 26 6. The staffing ratios in subsections 2, 3, and 4 of this section are minimum standards only. Facilities shall employ additional staff as necessary to ensure quality 27

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7. A facility may opt out of the staffing ratios set forth in subsections 2, 3, and 4 of this section and in lieu thereof provide minimum staffing requirements on a basis of hours per resident day (HPRD), as defined by the Centers for Medicare and Medicaid Services. The facility shall submit a plan to the department of health and senior services for prior approval based on the following criteria:

- (1) To provide optimal care in delivering services, a minimum of three and one-half hours per resident day shall be provided to residents of the facility;
- (2) Of such three and one-half hours per resident day, no less than two hours per resident day shall be provided for with direct care from certified nurse assistants; and
- (3) In determining the remaining one and one-half hours per resident day, the department of health and senior services shall work with the facility in determining the standard of care using the minimum data set (MDS) currently collected by the department.
- 198.656. 1. Beginning in 2003 and every five years thereafter, a committee shall be appointed by the general assembly to conduct a study to assess whether the staffing ratios and standards outlined in section 198.653 are sufficient to meet the needs of residents of facilities. The committee shall be composed of sixteen members, with eight members appointed by the speaker of the house of representatives and eight members appointed by the president pro tem of the senate. Members of the committee shall include representatives for consumers and consumer advocacy groups, long-term care workers and their representatives, and long-term care providers. Members shall serve two-year terms.
- 2. The committee shall contract with experts in the field of nurse staffing research and long-term care to recommend a methodology for determining appropriate levels of staffing based on acuity.
- 3. Facilities shall adjust staffing ratios based on the methodology determined in subsection 2 of this section to meet the needs of residents with higher acuity levels or residents requiring rehabilitation.
- 198.659. 1. Facilities shall post in a conspicuous location in each wing or floor of the facility:
- (1) The current number of licensed and unlicensed staff directly responsible for resident care in the facility;
- 5 (2) The current licensed personnel-to-residents and direct caregivers-to-residents 6 ratios for the facility.

The department of health and senior services shall develop and provide a uniform for the posting required by this section for all facilities.

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2. Facilities shall post in a conspicuous location accessible to all residents, residents' families, caregivers, and consumers:

- 12 (1) The average daily staffing ratios for the most recently concluded cost reporting period; and
- 14 (2) A posting provided by the department of health and senior services which 15 describes the minimum staffing standards and ratios required pursuant to sections 198.653 16 and 198.656.
 - 198.662. 1. The department of health and senior services shall impose an administrative penalty upon any facility that fails to meet the staffing requirements set forth in sections 198.653 and 198.656. Each day a facility fails to meet such staffing requirements shall constitute a separate offense.
 - 2. The following penalties shall be imposed:
 - (1) Three thousand fifty dollars to ten thousand dollars for each day of deficiencies in staffing that constitute immediate jeopardy to resident health and safety, and for second and subsequent violations; and
 - (2) Fifty dollars to three thousand dollars for each day of all other violations.
 - 3. In addition to the penalties set forth in subsections 1 and 2 of this section, in any action brought by or on behalf of a resident of the facility for intentional or negligent infliction of harm or lack of adequate care, the resident's heir and assigns must establish that a failure to meet the staffing requirements in sections 198.653 and 198.656 was a contributory cause of any injury sustained by the resident.
 - 4. The department of health and senior services shall impose an administrative penalty of one thousand dollars a day for each day for which a facility fails to meet the posting requirements set forth in section 198.659.

198.665. 1. As used in this section, the following terms mean:

- 2 (1) "Direct caregiver", a certified nurse assistant (CNA);
- 3 (2) "Facility", the same meaning as defined in section 198.006;
 - (3) "MCLI", Missouri career ladder initiative.
 - 2. On or before July 1, 2003, the department of health and senior services shall, subject to appropriations, establish a program to be known as the "Missouri Career Ladder Initiative". Such program shall provide education, training, and mentoring opportunities for direct caregivers. The program shall consist of the following:
- 9 (1) The program shall be available to fifty facilities based upon competitive grants 10 provided by the state;
- 11 (2) Facilities may submit an application to participate in the program and applicants will be selected based upon interest of caregivers within a facility and any other

13 criteria established by the department;

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- 14 (3) The program shall consist of the following three levels of participation, with 15 each level consisting of eight weeks of training with a minimum of four hours of training 16 per week:
 - (a) Level 1: individualized care;
 - (b) Level 2: pioneering approaches to quality of life; and
- 19 (c) Level 3: leadership and team building approaches;
 - (4) After each successful completion of a level by a caregiver, the facility shall provide documentation to the department that such caregiver has successfully completed a level of the program. Subject to appropriations, the department shall, on a quarterly basis, provide the following amounts to facilities to give to caregivers who complete each level of the program:
 - (a) Level 1: seventy-five dollars per quarter;
 - (b) Level 2: one hundred fifty dollars per quarter; and
- (c) Level 3: two hundred fifty dollars per quarter.
 - 3. The department shall provide facilities with the materials and technical assistance needed to provide the education, training, and mentoring for the program. In addition, each facility participating in the program shall, subject to appropriations, receive ten thousand dollars to administer the program in accordance with the guidelines established by the department.
 - 4. Subject to appropriations, a caregiver that completes the program may continue to earn up to an additional one thousand dollars a year if such caregiver participates in a continuing education program developed and approved by the department. In developing such continuing education program, the department shall establish a mentoring program for caregivers who provide leadership, education, and training to newly hired caregivers within the facility.
 - 5. The department may promulgate rules to implement the provisions of this section. No rule or portion of a rule promulgated under the authority of this section shall become effective unless it has been promulgated pursuant to chapter 536, RSMo.
 - 198.668. 1. Subject to appropriations, the department of health and senior services shall develop a plan to promote the nursing profession for long-term care facilities. Such plan shall implement the following:
- 4 (1) Promote the nursing profession through grants and low-interest loans to schools of nursing;
- 6 (2) Establish a scholarship and loan repayment program for persons interested in 7 becoming a caregiver in a long-term care facility. Such program should also assist certified

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- 8 nursing assistants to further their education in the long-term care field; and
 - (3) Establish an internship program for training in long-term specialty care areas.
- 2. The department may promulgate rules to implement the provisions of this
- 11 section. No rule or portion of a rule promulgated under the authority of this section shall
- 12 become effective unless it has been promulgated pursuant to chapter 536, RSMo.